

Glossary

Code	The UK Corporate Governance Code published by the Financial Reporting Council in July 2010
Combined Code	The Combined Code on Corporate Governance published by the Financial Reporting Council in 2008
CPI	Consumer Price Index
CR	Corporate Responsibility
The Company	National Express Group PLC
DfT	Department for Transport
EBT	Employee Benefit Trust
EBIT	Earnings Before Interest and Tax
EBITDA	is 'Earnings Before Interest and Tax plus Depreciation and Amortisation'. It is calculated by taking normalised operating profit and adding depreciation, fixed asset grant amortisation, normalised profit on disposal of non-current assets and share-based payments.
EPS	Earnings Per Share – the profit for the year attributable to shareholders, divided by the weighted average number of shares in issue, excluding those held by the Employee Benefit Trust and shares held in treasury which are treated as cancelled.
ETR	Effective tax rate
EU	European Union
EURIBOR	Euro Interbank Offered Rate
Gearing ratio	For debt financing purposes is calculated as net debt, adjusted to reflect any cash which is restricted in use, divided by EBITDA.
The Group	The Company and its subsidiaries
IAS	International Accounting Standards
IFRIC	International Financial Reporting Interpretations Committee
IFRS	International Financial Reporting Standards
KPI	Key Performance Indicator
LCR	London and Continental Railway Ltd
LIBOR	London Interbank Offered Rate
LTIP	Long Term Incentive Plan
NAPF	National Association of Pension Funds
Net capital expenditure	is the increase in net debt arising on the purchase of property, plant and equipment and intangible assets less proceeds from disposals of property, plant and equipment. It excludes capital expenditure arising from UK rail franchise entry and exits and discontinued operations, which are included in these headings. Growth capital expenditure is calculated as investment in fleet for new contracts and concessions, after deducting fleet released from contracts and concessions lost and fleet re-used in new contracts and concessions.
Net debt	is defined as cash and cash equivalents (cash overnight deposits, other short-term deposits), and other debt receivables, offset by borrowings (loan notes, bank loans and finance lease obligations) and other debt payable.
Net interest expense	is finance costs less finance income.
NXEA	National Express East Anglia
NXEC	National Express East Coast

Normalised diluted earnings per share	Earnings per share, excluding the profit or loss on sale of businesses, exceptional profit or loss on the disposal of non current assets, intangible asset amortisation, exceptional items and tax relief on qualifying exceptional items.
Normalised operating profit	are the statutory results excluding profit or loss on the sale of businesses, exceptional profit or loss on sale of non-current assets, intangible asset amortisation, exceptional items and tax relief thereon, for continuing operations. The Board believes that the normalised operating profit gives a better indication of the underlying performance of the Group.
Normalised results	are defined as the statutory results before the following, as appropriate: profit or loss on the sale of businesses, exceptional profit or loss on the disposal of non-current assets, intangible asset amortisation, exceptional items and tax relief on qualifying exceptional items.
Operating cash flow	is intended to be the cash flow equivalent to normalised operating profit. Operating cash flow is normalised operating profit plus depreciation, movements in working capital and proceeds from disposals of property, plant and equipment, less finance lease additions, purchase of property plant and equipment and purchase of intangible assets.
RCF	Revolving Credit Facility
Return on capital employed	is normalised operating profit divided by the sum of net assets and net debt.
Return on Equity	is normalised profit after tax less the post-tax amortisation of intangible assets divided by Shareholders Equity.
RPS	Railway Pension Scheme
RREV	Research Recommendation and Electronic Voting – a corporate governance advisory service
SPAD	Signal Passed at Danger
TfL	Transport for London
Underlying revenue	compares the current year with the prior year on a consistent basis, after adjusting for the impact of currency, acquisitions, disposals and rail franchises no longer operated.
TOC	Train Operating Company
TSR	Total Shareholder Return – the growth in value of a shareholding over a specified period assuming that dividends are reinvested to purchase additional shares.
UK GAAP	UK Generally Accepted Accounting Principles
ULSD	Ultra low sulphur diesel