

## Corporate Information

### Secretary and registered office

Joy Baldry  
National Express Group PLC  
National Express House  
Birmingham Coach Station  
Mill Lane  
Birmingham  
B5 6DD  
Tel: +44 (0)8450 130130  
www.nationalexpressgroup.com

### Registered number

2590560

### Auditor

Deloitte LLP  
Four Brindleyplace  
Birmingham  
B1 2HZ

### Registrars

Equiniti Limited  
Aspect House  
Spencer Road  
Lancing  
West Sussex  
BN99 6DA  
Shareholder helpline: 0371 384 2152\*  
or +44 121 415 7047 from overseas.

\* Lines are open 8.30am to 5.30pm UK time, Monday to Friday  
excluding English public holidays.

### Principal banker

HSBC Bank plc  
8 Canada Square  
London  
E14 5HQ

### Corporate solicitors

Ashurst LLP  
Broadwalk House  
5 Appold Street  
London  
EC2A 2HA

### Financial advisors

Bank of America Merrill Lynch  
2 King Edward Street  
London  
EC1A 1HQ

### Stockbrokers

Bank of America Merrill Lynch  
2 King Edward Street  
London  
EC1A 1HQ

HSBC Bank plc  
8 Canada Square  
London  
E14 5HA



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### Cautionary statement

This Annual Report and Accounts is intended to focus on matters which are relevant to the interests of shareholders of the Company. The purpose of this Annual Report and Accounts is to assist shareholders in assessing the strategies adopted and performance delivered by the Company and the potential for those strategies to succeed. It should not be relied on by any other party or for any other purpose.

Forward looking statements are made in good faith, based on a number of assumptions concerning future events and information available to Directors at the time of their approval of this report. These forward looking statements should be treated with caution due to the inherent uncertainties underlying any such forward looking information. The user of this Annual Report and Accounts should not rely unduly on these forward looking statements, which are not a guarantee of performance and which are subject to a number of uncertainties and other facts, many of which are outside the Company's control and could cause actual events to differ materially from those in these statements. No guarantee can be given of future results, levels of activity, performance or achievements.