

Filming & Photography Policy

National Express welcomes filming and photographic requests and each case will be considered on its merits. **Applications should be made with at least seven days notice.**

The following rules apply to all requests:

- The safety and smooth running of services is always the top priority for National Express. Any filming/photography must not compromise safety standards and must be carried out with the least inconvenience to customers.
- Depending on the type of filming, a member of the National Express personnel is likely to supervise. National Express is able to terminate the filming/photo shoot at any time if its representatives are not satisfied that work is being carried out in a safe manner, or feel that customers are being unduly inconvenienced.
- The main contact from your Company will be responsible for the whole crew and their movements. Alcohol consumption is strictly prohibited for anybody working on a bus or coach station and anybody travelling on a bus or coach.
- Unless other arrangements have been made with the Communications Team you must provide valid tickets for travel.
- The customer must come first. If they or the driver is filmed, please ensure they give consent/release forms; this is not the responsibility of National Express.
- The service must not be interrupted or delayed under any circumstances for filming.
- Unless previously agreed, please do not ask the driver/staff to participate in any part of the filming activity. His or her responsibility is to ensure you and the other passengers are picked up and taken to their destination safely.
- You are required by law to wear a seatbelt while travelling on coaches.
- Costs to film on our locations or onboard our vehicles will apply. This will be discussed with the Communications Team and must be agreed in writing or by email before filming permission is granted. A cancellation fee may be incurred.
- The costs include supervision by a member of National Express staff, safety and security authorisation to film/photograph on a bus, coach or at a station, and all National Express administration costs.
- Along with this policy you are required to adhere to all other divisional safety policies and procedures.

Additional Costs

- Additional furniture
- An insurance indemnity of at least £5 million public liability will be required – please email a copy to your National Express contact
- All costs are subject to VAT unless otherwise stated